



HARRIS ASSOCIATES

**Implementation Support for
Continuous Improvement**

Self-Assessment for Business Excellence

**A Workshop to Reinforce and Develop your
Continuous Improvement Strategy**

Our extensive experience and that of our clients has demonstrated that after the initial implementation success of Continuous Improvement in an organisation, progressive refinement and additional ideas are desirable to maintain progress. Carefully constructed to reinforce the Continuous Improvement process, this Self-Assessment workshop will add further best practice to your management tool-kit.

Top performing companies do two things - focus on improving value above all else and make the right decisions to create value. Unlike the conventional assessment of business success through financial results, Business Excellence through Self Assessment stresses the significance of cause and effect, ensuring that management take the right decisions to produce the right result.

This two- or three-day workshop will introduce business leaders, directors and senior managers to the concepts and techniques of creating world-class organisations, through Self Assessment.

The European Business Excellence Model (EBEM) will be introduced and used as the easy-to-understand flowchart that illustrates how an excellent organisation operates. The workshop will show how to use the EBEM as a practical framework and benchmark for your business, enabling you to measure your current position, assess where you need to be and plan how to get there.

*To ensure that the long-term implementation of your
Continuous Improvement Strategy benefits from this important workshop,
please contact Bill Harris, of HARRIS ASSOCIATES,*

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